



Monarch Services Responds to Coronavirus (COVID-19)

Survivors to be supported remotely, temporarily

FOR IMMEDIATE RELEASE

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As the impact of the coronavirus (COVID-19) increases globally and locally, Monarch Services recognizes the need to both protect our community and continue holistically serving our clients. To effectively accomplish both goals and in compliance with Santa Cruz County's "shelter in place" [order](#), we will no longer have staff in either of our two offices (Watsonville and Santa Cruz) in attempt to "[flatten the curve](#)" and prevent future spread of the coronavirus in our community.

This does not mean we will halt our services, as uncertain times like these can make community members increasingly vulnerable. We will continue to serve our clients via video or phone. We recognize that not every community member has access to these methods of communication and will serve our clients on a case-by-case basis if video or phone communication is not an option. Additionally, our 24-hour confidential, bilingual crisis line (1.888.900.4232) will remain fully staffed and our Mariposa Shelter will continue to house individuals and families fleeing from violence and needing services. Monarch continues to be on the front lines, even through this unprecedented time, and will stand with our community to keep us all safe.

As circumstances evolve, we will keep our community updated on our plans. Below are some helpful resources to stay updated and safe during these uncertain times.

- [County of Santa Cruz Health Service Agency Covid-19 Updates](#)
- [PVUSD Meal Distribution Times and Sites](#)
- [Second Harvest Food Bank Distribution Times and Sites](#)
- [United Way 211 COVID-19 Help Line](#)

About Monarch Services:

Monarch Services has a 43-year history in Santa Cruz County of providing advocacy and resources to community members affected by violence. Services include court accompaniments, restraining order assistance, counseling, emergency shelter, 24-hour crisis line, outreach, education and support groups. Monarch Services is the only rape crisis and human trafficking center in Santa Cruz County and includes an emergency response team. All services are available in Spanish and English and are free or low cost.