

LOCAL ASSISTANCE AND RESOURCES

Monterey County 2023 Winter Storms

Updated: March 2023



COUNTY OF MONTEREY
DEPARTMENT OF EMERGENCY MANAGEMENT
(Formally known as Office of Emergency Services)





HEALTH SERVICES



Monterey County Behavioral Health:

(888) 258-6029

- Full range of mental health services



Domestic Violence Hotline: (800) 799-7233

- Information and referrals to shelters and assistance for domestic violence



Monterey County Environmental Health:

(831) 755-4500

- Water testing kits and info on water quality & well maintenance
- Septic systems, hazardous material, and waste disposal information
- Food safety information



Substance Abuse & Mental Health Services Agency (SAMHSA): (888) 258-6029

- Substance Abuse and mental health referrals to assistance
- Disaster distress hotline: Call (800) 985-5990 or text "TalkWithUs" to 66746
- Suicide Prevention Hotline Call 9-8-8 or text "GO" to 741741 – 888777



Monterey County Public Health:

(831) 755-4500

- Wide range of health services



National Safe Place: (888) 290-7233 or text "SAFE" and your location to 4HELP (44357)

- Youth Crisis Support



LEGAL SERVICES



Disability Rights CA: (916) 504-5800 or

TTY: 877-669-6023

- Legal assistance for disability rights



ACLU of Northern California: (415) 621-2488

- Legal assistance and information for civil rights violations



Monterey County District Attorney's Office:

(831) 647-7770

- Report price gouging



Monterey County Civil Rights Office:

(831) 755-5117

- Report civil rights violations, including discrimination, harassment, and retaliation



US Department of Justice: (866) 720-5721

- Report disaster related scams and fraud



Watsonville Law Center: (831) 722-2845

- Free legal services to low-income individuals on California's Central Coast



CA Rural Legal Assistance: (831) 757-5221

- Free legal services for housing, education, employment, and public benefits



REBUILDING



Monterey County Housing & Community Development (HCD): (831) 755-5025

- Building permit, planning, and reconstruction info & guidance
- Encroachment applications
- Construction site inspections
- Drainage inquiries



Monterey County Public Works: (831) 647-7748

- Capital project management
- County infrastructure maintenance (Roads and Bridges)



BEFORE DIGGING, CALL 8-1-1



Contractors State License Board (CSLB): (800) 962-1125

- Guidance for hiring legitimate contractors



AGRICULTURE INDUSTRY ASSISTANCE



Monterey County Ag Commissioner's Office:
(831) 759-7325

- Information and referrals on crop/ livestock losses and recovery assistance
- Report agricultural employee safety concerns



California Department of Food & Agriculture (CDFA): (916) 654-0466

- Agriculture and food safety
Information and referrals



Monterey County Farm Bureau: (831) 751-3100

- Information, advocacy, benefits and services for farmers and rancher



US Department of Agriculture (USDA): (831) 424-7377

- Recovery assistance to farmers and ranchers for crop or livestock losses



Community Emergency Response Volunteers of Monterey Peninsula (CERV): (831) 649-3050

- Financial support for farmworkers



FINANCIAL AID



Monterey County Economic Development: (831) 784-5602

- Referrals to local business advocacy groups
- Grants for small businesses
- Business recovery guidance



California Department of Social Services (CDSS): (800) 759-6807 (Cal Fresh Hotline: 877-847-3663)

- Supplemental grant to FEMA assistance
- Food loss waiver (Disaster Cal Fresh approval pending)



American Red Cross: (800) 733-2767

- Crisis Counselors
- Disaster relief information and referrals
- Disaster preparedness information



California Employment Development Department (EDD): (800) 300-5616

- Job search, employment, and resume development assistance
- Assistance with unemployment, lost wages, paid family leave, and disability insurance
- Extensions to file/pay payroll taxes



Catholic Charities: (831) 393-3110

- Information and referrals to financial assistance, counseling, food pantries and other essential needs.



California Office of Emergency Services (Cal OES): (916) 845-8510

- Disaster response and recovery information and assistance
- Disaster planning, prep, & prevention



Community Bridges: (831) 688-8840

- Storm relief for North Monterey County Residents



Monterey County Clerk Assessors
Office: (831) 755-5041

- Replace County vital records
- Property Tax Relief



California Department of Public Health (CDPH): (916) 445-2684

- Replace birth, death, and marriage certificated issued in California



California Department of Tax and Fee Administration: (800) 400-7115

- Sales tax extensions for businesses
- Disaster recovery referrals and resources to businesses.



California Department of Motor Vehicles (DMV): (800) 777-0133

- Vehicle Junking
- Document replacement (ID, license, registration)



California Franchise Tax Board: (800) 852-5711

- State tax collection relief and information (form 1034)
- Copies of tax returns
- Change of address support
- Guidance on middle-class tax relief payments



California Housing and Community Development: (833) 421-5990

- Permitting and document replacement assistance for mobile and manufactured homes



California Department of Insurance (DOI): (800) 927-4357

- Information and assistance for home inventories, insurance coverage, and claims processes



Cal Vet: (800) 952-5626

- Military record replacements
- Information and referrals for veterans benefits and assistance.

+ ADDITIONAL RESOURCES AND INFORMATION



United Way of Monterey County: 2-1-1 or (833) 814-1211
Call line with information and referrals to assistance, available 24/7 in 220 languages



VIDA Community Health Worker Program
VIDA project Community Health Workers provide disaster recovery referrals and information. Please reach out to individual VIDA organizations.



Monterey County Department of Emergency Management Resilience Webpage. Find disaster preparedness, response and recovery toolkits and a disaster resource directory, in English and Spanish. Take the Community Resilience Survey to share your opinions about disaster resilience in Monterey County.



Alert Monterey County: Sign up to receive local emergency alerts in Monterey County



MAKE A DONATION



ALL-IN Monterey County

Visit ALL-IN Monterey County website for more information on how you can volunteer for grocery deliveries, food drives, and other special events, as well as how to provide monetary and tangible donation items.