Dear Community,

While we are immensely grateful for your support every year, we are especially grateful for the support we’ve received during these turbulent past 12 months. While 2020 presented unique challenges and hardships for all of us, it was particularly tumultuous for survivors of domestic and sexual violence and their families. The combined impact of COVID-19, sheltering in place in unsafe homes, increased mental health challenges, a national reckoning with systemic racism and devastating wildfires has left our most vulnerable community members exceedingly vulnerable. In fact, we have seen a 40 percent increase in need for our services during the past year.

While 2020 presented many unforeseen challenges, we also celebrated many accomplishments and successes. Thanks to your generosity, we provided emergency shelter, housing support and other basic necessities to over 1,600 survivors of domestic violence, sexual assault and human trafficking across Santa Cruz County. We also successfully transitioned the majority of our staff to working remotely, to prioritize the safety of our perseverant Monarch team.

Even in the midst of a global pandemic, Monarch Services managed to innovate and improve our programming to best serve our clients evolving needs. Our prevention team began hosting monthly educational webinars on various violence prevention topics including increased domestic violence during the shelter-in-place order and safe dating during a pandemic. We were also elated to announce that the SART (Sexual Assault Response Team) program officially returned to Santa Cruz County, allowing sexual assault survivors to receive forensic exams locally. Monarch also helped develop a COVID-19 advocacy and outreach plan to eliminate health inequities and help the most vulnerable populations in our county, which include many of the families we serve.

We are optimistic about 2021 and are hopeful for less challenging times for our community and country. Whatever the rest of this year may bring, survivors of violence in our county are not alone thanks to your unwavering community support.

Querida Comunidad,

Estamos inmensamente agradecidos por su apoyo cada año, estamos especialmente agradecidos por el apoyo que hemos recibido durante estos últimos 12 turbulentos meses. Este 2020 presentó dificultades para todos nosotros, fue particularmente tumultuoso para los sobrevivientes de la violencia doméstica, agresión sexual y sus familias. La combinación del impacto de COVID-19 y el refugiarse en hogares inseguros, incrementos de desafíos de salud mental, un recuento nacional del racismo sistémico y los devastadores incendios forestales han dejado a nuestros miembros de la comunidad extremadamente vulnerables. De hecho, hemos visto un aumento del 40 por ciento en la necesidad de nuestros servicios durante el año pasado.

El 2020 presentó muchos desafíos, también celebramos muchos logros y éxitos. Gracias a su generosidad, proporcionamos refugio de emergencia, apoyo de vivienda y otras necesidades básicas a más de 1,600 sobrevivientes de la violencia doméstica, agresión sexual y trata de personas en el Condado de Santa Cruz. También cambiamos con éxito la mayoría de nuestro personal a trabajar de forma remota, para priorizar la seguridad de nuestro equipo Monarca.

Incluso en medio de una pandemia global, Servicios Monarca logró innovar y mejorar nuestros programas para servir mejor a nuestros clientes y sus necesidades. Nuestro equipo de prevención comenzó a organizar seminarios web educativos mensuales sobre diversos temas de prevención de la violencia incluyendo el aumento de la violencia doméstica durante la orden de refugio y citas seguras durante una pandemia. También estamos emocionadas al anunciar que el programa SART (Equipo de Respuesta a Asalto Sexual) regresó oficialmente al Condado de Santa Cruz, permitiendo a las/os sobrevivientes de agresión sexual recibir exámenes forenses localmente. Servicios Monarca también ayudó a desarrollar un plan de apoyo y promoción sobre el COVID-19 para eliminar las desigualdades de salud y ayudar a las poblaciones más vulnerables de nuestro condado, que incluyen a muchas de las familias a las que servimos.

Somos optimistas sobre 2021 y estamos esperanzados por tiempos menos desafiantes para nuestra comunidad y país. Sea lo que sea que traiga el resto de este año, las/os sobrevivientes de violencia en nuestro condado no están solos gracias a su apoyo comunitario.

Greetings from the Board of Directors

Jasmine Nájera
Board Co-President 2021
Copresidenta de la Mesa Directiva 2021

Amy Ivey
Board Co-President 2021
Copresidenta de la Mesa Directiva 2021

“I’m no longer accepting the things I cannot change. I’m changing the things I cannot accept.”
— Angela Davis
Letter from the Executive Directors

Dear Community,

Thanks to your unwavering support and dedication to our mission of “lives free from violence and abuse,” we have continued to serve our community’s most vulnerable during a uniquely challenging year. As we continue through 2021 with a great sense of hope and gratitude, we feel it is important to reflect on the tremendous accomplishments we made in the past year despite the hardships we all faced in 2020. We have so much to celebrate and take pride in.

In 2020

In response to COVID-19, Monarch Services:

- Adapted our shelter program to comply with COVID-19 safety and social distancing guidelines
- Responded promptly to shelter-in-place order and pivoted to serving clients remotely when possible
- Offered the 65-hour peer counseling training virtually and successfully trained over ten new volunteers remotely
- Began offering monthly violence prevention webinars
- Provided financial assistance to undocumented community members who serve as essential workers for our economy and were unable to receive federal stimulus checks

Monarch Services served an increased number of domestic violence clients who were not safe at home while sheltering in place by providing resources such as:

- Weekly peer counseling sessions over Zoom and phone
- Weekly virtual support groups in English and Spanish
- 24-hour bilingual crisis line
- Confidential shelter
- Motel vouchers
- Delivering food to clients
- Permanent housing
- Financial assistance

Monarch Services began offering the Positive Solutions program to individuals who have done harm to their partner(s). Positive Solutions provides an in-depth, evidenced-based curriculum to stop abusive behavior, develop healthy communication skills and change the attitudes and behaviors that have contributed to abusive actions.

The SART (Sexual Assault Response Team) program returned to Santa Cruz County, giving sexual assault survivors the opportunity to receive forensic exams without driving to Santa Clara County.

Monarch Services provided additional support to staff members during this uniquely difficult year by offering weekly support groups, hazard pay and paid sick leave and other wellness benefits.

Monarch staff members served in the Pájaro Valley COVID community group, including Save Lives Pájaro Valley, with advocacy, coordination, and by conducting bilingual outreach and education to keep community members safe and informed during the pandemic.

With direction from the Board of Direction, Monarch developed a new Strategic Vision Plan.

Monarch increased social media presence and engagement.

We are deeply grateful for your continued support and generosity and looking forward to brighter days. Thanks to our dedicated staff, community members and the resilience of our clients, we were able to make a significant impact in over 1,650 survivors’ lives in 2020.

In Community,

Kalyne Foster Renda and Laura Segura Gallardo
Co-Executive Directors, Monarch Services

Laura Segura Gallardo

Kalyne Foster Renda
Grants & Major Funders

- Brad Olsen
- California Office of Emergency Services
- Caroline’s Nonprofit Thrift Shop
- City of Capitola
- City of Santa Cruz
- City of Scotts Valley
- City of Watsonville
- Community Foundation Santa Cruz County
- David & Lucile Packard Foundation
- Dignity Health Foundation
- Kaiser Foundation
- Lakeside Organic Gardens
- Latino Community Foundation
- Monterey Peninsula Foundation
- Pinpoint Foundation
- Reiter Berry Farms
- The Repass–Rodgers Fund
- University of California at Santa Cruz
- Sunlight Foundation
- The Repass–Rodgers Fund
- Reiter Berry Farms
- Pinpoint Foundation
- Monterey Peninsula Foundation
- Lakeside Organic Gardens
- Kaiser Foundation
- Dignity Health Foundation
- David & Lucile Packard Foundation
- Community Foundation Santa Cruz
- City of Watsonville
- City of Santa Cruz
- California Office of Emergency Services

Donors

$5000+

- Gisele Brisson and Lonnie Autry Jr.
- James Crabbe
- John Hammond
- Sharon and David Kluger
- Steel Treasury Trust
- Edward Newman
- Miller-Dobler Family
- George and Gail Ow

$2500 – $4,999

- California Giant Berry Farms
- Larry Favor
- Gul Gazipura
- Brinnan and Justin Henson
- Leola Lapides and Bob Katz
- Christina and William Licker
- Katherine Mayeda
- Patricia Montalvo Timm
- Jerold O'Brien
- Robert Pearl
- Patricia and Rowland Rebele
- Jeff Traugott
- Joanne and Dr. Thomas Young

$1,000– $2,499

- A&A Organic Farms
- Barbara Boone
- Maria Boutell
- Michael and Vivian Brown
- Angela Chesnut
- Kevin Doyle
- Doug Fischer
- Jeff Gaffney
- Amy Harrington
- Chris Hageland
- Imura Japanese Restaurant
- Amy and Jason Ivey
- Bonnie Keet
- Robert Keet
- Vance Landis-Carey

$250– $499

- Vero and Elliot Aronson
- Julia Armstrong
- Sarah Bernardini
- Patricio Blanchette
- Donna Bradford
- William Brigham
- Jessie Bristow
- Hilary Bryant
- Vicki Burke

- Laurie Negro
- Joan Osborne
- Dione Roeder
- Staff of Life
- Ruth Smith
- Gail Ross Thrift and Ed Thrift
- Kristin Whitwam

$500–$1,499

- Ahimsa Fund – Redwood Nonviolence Community
- Judith Assen
- Margaret Arcangeli
- Barry Swenson Builders
- Maria Barranco
- Patricia Barton
- Esther Bass
- Phil and Katie Bates
- Made and Richard Berg
- Theresa Caritho
- Kate and Fred Chen
- Jan and Mike Cloud
- Rosemary Crevello
- Pamela Davis
- Daryl Dichek and Kenneth Smith
- Sarah and Brian Drinkwine
- Duf Fischer
- Denisse Gay
- Ian Hardcastle
- Bette and David Harken
- Maria Jacobson
- La Selva Beach Community Church
- Hilde Largay
- Dr. Morgan Magid
- Dusti Mckeown
- Norma Mendoza
- Native Daughters Golden West
- Parlor #26
- Martina and Will O’Sullivan
- Pajaro Dunes Association
- Jason Rangel
- Laurie and Jason Rivin
- Michelle Robinson
- Kelsey Robinson
- The RINC Diversified
- Angela Rowe
- Anna Rubalcava
- Sales Force
- San Lorenzo Valley High Cougar Club
- Grace Sanchez
- Rosa and Dr. Roland Sharp
- Dennis St. Peter
- Gilbert Stein
- Elvia Torres
- Justina Vega
- Lou Versman
- Emily Watson
- Linda Wondrack

$100–$249

- Ellen Aldridge
- Nancy Altman
- Ginny Aragon
- Bella Babot
- Sharon Banks
- Theresa Barnard
- Donnie & Lisa Marie Battle
- Cynthia Boylis
- Donna Becker
- Valerie Bengal
- Betty Bjur
- Emma Jean Bowman
- Deborah Bronstein
- Keisha Browder
- Sylvia Brown
- Elizabeth Bunch
- Brenda Campbell
- Elizabeth Carr
- Sarah Castro

- Cathleen Chandler-Eckhardt
- Elena Cohen
- Dylan Condon
- Katie Conley
- Barbara Cool Lee
- Diane Crawford
- Gerald Cummings
- Renwick Curry
- Dell Williams Jewelers
- Steve Davis
- Isabel Dees
- Marshall Delk
- James Detor
- David & Lesly Dietrich
- Mary Dixon
- Judith Doering
- Christie Donaldson
- Dianne Dryer
- Mordecai Ducler
- Paul Elerick
- Sarah Emmert
- Sue Estey
- Melissa Estuesta
- Jennifer Everhart
- Nancy Fash
- Nancy Fohner
- Jorge Fontes
- Catherine Forest
- Kalyne Foster Renda
- Carol Fuller
- Sandra Gaffney
- Maria Gitin Torres
- Angela Gleason
- Lourdes Gomez
- Susan Greene
- Kirsten Gruess
- Janet Gulch
- Ashley Halderman
- Meg Harlor
- Kathleen Hoffield
- Melissa Henck
- Patricia Hidalgo
- Craig Himmel Wright
- Julie Hitchcock
- Sarah Hoffman
- Wendy and Lowell Hurst
- Sara Hutchinson
- Bradley Huth
- Dottie Jakobsen
- Gertie Johnson
- Linda Kahler
- Nancy Kahumoku
- Miriam Kaplan
- Jennifer Keil
- Susan Kerr
- Storey Lamontagne
- Susan Lantis
- Jamee Leichtle
- Daniel Linger
- Linda Locklin
- Ellen Loebl
- Kenni Lopes
- Becky Lukisch
- Gregory Lydon
- Carie Mann Salady
- Laura Marcus
- Robert Martin
- Cornelia Mashion
- Amanda Masri
March 2020: Monarch Team holds emergency planning meeting to close offices and begin serving clients remotely.
Monarch by the Numbers

Service Numbers
January 1 – December 31, 2020

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence Clients Served</td>
<td>1132</td>
</tr>
<tr>
<td>Sexual Assault Clients Served</td>
<td>520</td>
</tr>
<tr>
<td>Crisis Line Calls</td>
<td>1793</td>
</tr>
<tr>
<td>Clients Provided Legal Assistance</td>
<td>418</td>
</tr>
<tr>
<td># of Shelter Bed Nights</td>
<td>4110</td>
</tr>
</tbody>
</table>

Children Served in Individual Counseling Sessions: 98

This is a total of 23,327 Provided Services

April Is Sexual Assault Awareness Month

Financial Statements for 2019 – 2020 *

Expenses
- Program: 2,628,047
- Fundraising: 140,674
- Administration: 362,165
TOTAL: $3,150,886

Revenues
- Government Grants: 2,476,674
- Foundation & Other Grants: 339,645
- Fundraising: 324,479
- Other: 260,773
TOTAL: $3,401,571

*Based on audited financials from Fiscal Year July 1, 2019 – June 30, 2020

April 2020: The team participates in a virtual type of staff meeting and wears teal to honor Sexual Assault Awareness Month.
In 2020, Monarch Services began offering Positive Solutions, a group for men seeking support and tools to change their abusive behaviors and patterns. José* was proud to be the first individual to complete the program. He attended every session while juggling searching for employment, paying rent on time, attending parenting classes, working with a social worker and attending supervised visits with his four-year-old son.

When José completed the Positive Solutions program in December 2020, he was elated to gain back partial custody of his son. Positive Solutions helped him sharpen his communication skills and adopt alternative, healthy behaviors to express his emotions and thoughts.

José now lives in a two-bedroom apartment with his son and works a full-time job at a local hardware store. He thanked both Positive Solutions facilitators for helping him through this journey and expressed gratitude to Monarch Services for providing this life-changing group at no cost.

*Name changed to protect anonymity

Racial Justice Statement

Monarch Services condenms any and all forms of violence, including racial injustice and white supremacy. While racism is one of the oldest forms of violence, the unique and unprecedented circumstances of the past 12 months have spotlighted existing inequities and catalyzed national discussion on white supremacy. Between the COVID-19 pandemic’s disproportionate impact on communities of color, recorded officer-involved shootings of Black Americans and white supremacist insurrectionists raiding the United States capitol, it has become increasingly impossible for Americans to turn a blind eye to systemic racism’s impacts.

The pandemic illuminated existing inequities that make people of color more likely to become sick with COVID, more likely to require hospitalization and more likely to die as a result of COVID than their white counterparts. Some factors contributing to this race-based medical inequity include lower average socioeconomic status, limited access to health care and increased exposure to the virus as essential workers.

Similarly, the countless officer-involved shootings of Black people have highlighted the tragic truth that our systems of care and safety have failed the Black community and sparked a national conversation on white supremacy’s sometimes fatal consequences.

As with domestic and sexual violence, power, control and cruelty are at the root of white supremacy. The movement against racism is directly tied to Monarch’s mission as racism is a form of violence and Monarch reaffirms the condemnation of all forms of violence and will continue to work towards peace, justice and equity.

Declaración de justicia racial

Servicios Monarca condena todas y cada una de las formas de violencia, incluidas la injusticia racial y la supremacía blanca. El racismo es una de las formas más antiguas de violencia y las circunstancias de los últimos 12 meses han llamado la atención sobre las desigualdades existentes y han creado un debate nacional sobre la supremacía blanca. Entre el impacto desproporcionado de la pandemia COVID-19 en las comunidades de color, los tiroteos de estadounidenses negros por la policía e supremacistas blancos asaltando el capitolio de los Estados Unidos, se ha vuelto imposible para descartar los impactos del racismo sistémico.

La pandemia ha demostrado las desigualdades existentes que hacen que las personas de color sean más propensas a enfermarse con COVID, más probabilidades de requerir hospitalización y más probabilidades de morir como resultado de COVID que las personas blancas. Algunos factores que contribuyen a esta inequidad incluyen un nivel socioeconómico más bajo, ningún acceso o menos a la atención médica y una mayor exposición al virus como trabajadores esenciales.

De manera similar, los numerosos tiroteos de personas negras por parte de la policía han demostrado la trágica verdad de que nuestros sistemas de atención y seguridad le han fallado a la comunidad negra y han provocado una conversación nacional sobre las consecuencias a veces fatales de la supremacía blanca.

Al igual que con la violencia doméstica y sexual, el poder, el control y la crueldad son la base de la supremacía blanca. El movimiento contra el racismo está directamente relacionado con la misión de Servicios Monarca, ya que el racismo es una forma de violencia y Monarca condena todas las formas de violencia y seguirá trabajando por la paz, la justicia y la equidad.